



SAT Among the 2011 Best Airport & Concessionaire Winners

San Antonio International Wins Two ARN Awards

March 17, 2011—San Antonio, TX-- San Antonio International Airport (SAT) has placed 1st in two separate categories of Airport Revenue News' (ARN) 2011 Best Concessions Poll. SAT was named the *Airport with the Most Unique Services* in the small airports category (4 million enplanements or less) and tied for 1st with Edmonton International for the *Airport with the Best Concessions Management Team*.

The award for the airport with the Most Unique Services is awarded to the airport that has responded best to passenger demands for convenient, high-tech business services such as high speed fax and internet, wireless capabilities, conference rooms, business service centers and/or other business amenities.

"Our hard work and dedication to quality airport services is paying off," said Aviation Director Frank R. Miller. "We strive to maintain a high level of customer satisfaction by not only providing our customers with a wide array of national retail brands but also incorporating the local flavors of San Antonio by partnering with regional restaurants and retailers."

The airport was also named the *Airport with the Best Concessions Management Team*, which is currently contracted with Unison Consulting. "Unison is pleased that the airport's excellent concessions program has been recognized by the industry," said Anthony Q. Drake, Executive Vice President of Unison Consulting. "San Antonio is a great example of what happens when the City and its management company work together, with concessionaires, to meet the needs of the traveling public."

ARN's Best Concessions Poll is voted on by a panel of industry experts, who choose from stores, restaurants and airport programs that have been nominated in an earlier process. Airport Revenue News is the airport industry's leading trade magazine covering airport revenue issues. The ARN Best Concessions awards are one of the most coveted recognitions in the industry and are reflective of the excellence the airport and concessionaire winners bring to the business.

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Our Mission:

To innovatively manage our airports to provide a positive customer experience while supporting economic development.